

# **Fx AccuCharts Socket Error Norton Internet Security**

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## **Abstract**

This paper describes how to configure Norton Internet Security to allow Fx AccuCharts to run on your computer.

## Revision History

<b>Date</b>	<b>Version</b>	<b>Description</b>	<b>Author</b>
11/13/2007	1.0	Initial version	Dean Pollaro

## Introduction

This document can be used to configure Norton Internet Security to allow Fx AccuCharts to run on your computer. Use this document if you get the following error message: “Login Failed, reason: Socket Error: Server: 206.18.161.128”

## Client Procedures

1. Double click on the Norton Internet Security icon on the bottom right side of the screen. If you do not see the icon, click on the Start button and navigate through Programs and locate the Norton Internet Security folder.
2. Click on the Personal Firewall icon. Choose Configure at the bottom right.
3. Click the Add button.
4. In the “Look on Program Screen” select C:\Program Files\Fx\Fx AccuCharts
5. Add the following programs one at a time, selecting the OK button for each. The files are “professional.exe” and “procrashreport.exe”
6. Please note a pop up screen will show “What do you want to do?”  
  
Click the drop down arrow and select “Permit All”
7. Once completed, the final result screen should look like this.
8. Click on the OK button and close the current window.
9. Restart your computer after you complete this procedure.
10. Log on to the Fx Solutions Global Trading System and start Fx AccuCharts from the menu at the top.